



## MIMESweeper: Upgrade FAQ

As data is your organisations most valuable asset, and email remains a key business collaboration tool, your Clearswift security technology should be considered one of your most important business systems to protect critical data from threats.

Clearswift is constantly developing and enhancing its email security suite to combat today's evolving threat landscape; within and outside your organisation. This means that upgraded software versions are released regularly throughout the year that should be implemented to keep your security platform up to date.

Each software release contains valuable enhancements, including new tools and features that can improve threat prevention and increase data protection at your organisation, so your team, customers and business partners can collaborate safely and securely via email.

*Your organisation is currently using MIMESweeper which is a legacy email security solution and as such, is missing many features to prevent today's email threats. The latest Clearswift email gateway technology protects your organisation's critical data from the new information borne threats, including embedded ransomware. Furthermore, the live threat intelligence feeds for your MIMESweeper product are being superseded. If these are being used, then action needs to be taken.*

### **About your MIMESweeper security software**

Launched back in 1996, MIMESweeper is Clearswift's oldest email security software. Your organisation makes up a very small percentage of the Clearswift customer base still using this product.

MIMESweeper was surpassed by the Clearswift SECURE Email Gateway (SEG) in 2006. Since then, the SEG has seen numerous updates and releases each year. It has been developed and enhanced to increase the protection of critical information from inbound threats such as malware, ransomware and phishing attacks, and prevent outbound sensitive data loss risks such as inadvertent or malicious leaks across email.

### **A component of your MIMESweeper software is being superseded**

The main reason we are contacting you is to advise that a key component, the live threat intelligence feeds, within your current MIMESweeper product is being superseded and if you use these features, action on your part is required.

#### *1) For customers who have MIMESweeper and are using the SpamLogic feature:-*

The Anti-spam capabilities in the MIMESweeper product, including the live threat intelligence feed, has been superseded by the Anti-spam features in the SEG 4.x series. Customers with this configuration must either:

- a) Upgrade from MIMESweeper for SMTP to the latest Clearswift SECURE Email Gateway (SEG) v4 technology (**recommended**),  
OR
- b) Deploy SEG Lite in front of the MIMESweeper deployment. SEG Lite should be configured to block spam and either hold messages on the SEG, or on the MIMESweeper server.

## 2) For customers who have MIMESweeper and are using an Edge server for Spam control:-

The Anti-spam capabilities in the Edge Server have been superseded by the Anti-spam features in the SEG 4.x series. Customers with this configuration must either:

- a) Upgrade from MIMESweeper for SMTP to the latest Clearswift SECURE Email Gateway (SEG) v4 technology (**recommended**), releasing the need to have an Edge Server, OR
- b) Upgrade the Edge server to SEG Lite. SEG Lite should be configured to block spam and either hold messages on the SEG, or on the MIMESweeper server.

**In both of the above cases, option (b) (implementing SEG Lite), will not impact the running or supportability of your MIMESweeper implementation.**

If you want to continue to use the MIMESweeper SMTP product after the 28th February 2018, you will need to have implemented one of the options detailed above. You will also need to ensure that the '*SpamLogic signatures content detection*' feature on your current SMTP product is disabled.

The Clearswift Technical Support Team is available 24/7 to further advise you on implementing either of these options.

### **What are the Key Benefits of upgrading from MIMESweeper to the Clearswift SECURE Email Gateway (SEG v4)?**

Ultimately, you'll be strengthening your email security infrastructure and increasing the protection of your organisation's critical information. The latest version of SEG will enable you to enhance inbound threat prevention and reduce data breach risks across email.

The latest Clearswift technology will enable your organisation with:

- Advanced Malware/Ransomware Protection
- Adaptive Data Loss Prevention
- GDPR Compliance Features
- Multiple Encryption Options

The key features in the latest version of SEG include, but are not limited to:

- x64 Red Hat Linux offering superior platform support
- Cloud assisted Anti-Virus with heuristics and behavioural analysis
- Enhanced Anti-Spam engine
- Enhanced TLS functionality
- Enhanced System Monitoring (SCOM, SNMP)

Optional features can be easily activated to enable Advanced Threat Protection and Adaptive Data Loss Prevention:

- Data Redaction
- Structural Sanitisation
- Document Sanitisation
- In-line Encryption
- Portal Based Encryption

Refer to the [Comparison Matrix – MIMESweeper v's Clearswift SECURE Email Gateway](#) to understand the major differences between the oldest and latest Clearswift email security products.

Refer to the Clearswift [Major Features Overview – Version 4 Releases](#) document for the comprehensive list and descriptions of key features within the latest versions of SEG.

### How long does it take to upgrade? What will it cost?

The upgrade process and associated costs will depend on what upgrade option you choose and the complexity of your environment. The majority of our legacy MIMESweeper customers are now using the latest SEG v4 or SEG-Lite for their email security and we have a great deal of experience in making the change happen quickly and easily.

A Clearswift specialist can help plan and implement your upgrade and will also review and where necessary update your email security policy. They will also undertake a general health check of your system.

### What are the next steps?

Your Clearswift Account Manager will be contacting you very soon to discuss this communication and your subsequent upgrade options and plan. You can initiate action immediately by emailing [info@clearswift.com](mailto:info@clearswift.com)

There are numerous supporting upgrade resources available for you to access and read on the Clearswift website:-

<http://www.clearswift.com/Support/Migrations&Upgrades>

### About Clearswift

Clearswift is trusted by organizations globally to protect their critical information, giving them the freedom to securely collaborate and drive business growth. Our unique technology supports a straightforward and 'adaptive' data loss prevention solution, avoiding the risk of business interruption and enabling organizations to have 100% visibility of their critical information 100% of the time.

Clearswift operates world-wide, having regional headquarters in Europe, Asia Pacific and the United States. Clearswift has a partner network of more than 900 resellers across the globe.

More information is available at [www.clearswift.com](http://www.clearswift.com)

---

#### UK - International HQ

Clearswift Ltd  
1310 Waterside  
Arlington Business Park  
Theale, Reading  
RG7 4SA  
United Kingdom  
Tel: +44 (0) 118 903 8903  
Fax: +44 (0) 118 903 9000  
Sales: +44 (0) 118 903 8700  
Technical Support: +44 (0) 118 903 8200  
Email: [info@clearswift.com](mailto:info@clearswift.com)

#### Australia

Clearswift (Asia/Pacific) Pty Ltd  
Level 17 Regus  
Coca Cola Place  
40 Mount Street  
North Sydney NSW 2060  
Australia  
Tel: +61 (0) 294 241 200  
Technical Support: +61 2 9424 1200  
Email: [info@clearswift.com.au](mailto:info@clearswift.com.au)

#### Germany

Clearswift GmbH  
Im Mediapark 8  
D-50670 Cologne  
Germany  
Tel: +49 (0) 221 8282 9888  
Technical Support: +49 (0) 221 8282 9886  
Email: [info@clearswift.de](mailto:info@clearswift.de)

#### Japan

Clearswift K.K.  
Shinjuku Park Tower N30th Floor  
3-7-1 Nishi-Shinjuku  
Tokyo 163-1030  
Japan  
Tel: +81 (3) 5326 3470  
Email: [info.jp@clearswift.com](mailto:info.jp@clearswift.com)

#### United States

Clearswift Corporation  
309 Fellowship Road, Suite 200  
Mount Laurel, NJ 08054  
United States  
Tel: +1 856-359-2360  
Technical Support: +1 856 359 2170  
Email: [info@us.clearswift.com](mailto:info@us.clearswift.com)

**clearswift**  
RUAG Cyber Security