

# Policy Migration

## Clearswift Professional Services

At Clearswift, we recognise that there will be times when you want expert knowledge to help with the deployment, upgrade, or migration of our products. We can also conduct periodic health checks, or provide consultation around business process change in existing solutions. The range of service packages we offer has been designed to ensure that you get the maximum value from your investment in Clearswift solutions.

### Policy Migration Packages

Our team of certified engineers will make your transition from MIMESweeper for SMTP to the Clearswift SECURE Email Gateway simple and straightforward. We offer a range of migration packages that can be tailored to meet the specific requirements of your organisation.

#### Our packages are:

- **Bronze:** Send us your existing MIMESweeper for SMTP content policy, we'll review it, transfer the appropriate components into the Email Gateway format and make recommendations for future improvements.
- **Silver:** In addition to the standard policy migration, one of our engineers will come on site to deploy the Email Gateway, test the configuration, manage the go-live process and implement recommended policy improvements. All of this will be performed alongside your team, to ensure that you are ready to administer the Gateway from day one.
- **Gold:** To maximise your return on investment, our engineer can also deliver a formal training course to ensure that you fully understand how to adapt your content policy to meet the changing needs of your organisation.

### Policy Migration Packages at a Glance

Description	Bronze	Silver	Gold
MIMESweeper for SMTP policy review	✓	✓	✓
Policy migration to the Clearswift SECURE Email Gateway	✓	✓	✓
Post migration report including recommendations for improvement	✓	✓	✓
Email Gateway installation	✗	✓	✓
Policy implementation and testing	✗	✓	✓
Implementation of recommended policy improvements	✗	✓	✓
Knowledge transfer	✗	✓	✓
Clearswift Engineer (CE) SECURE Email Gateway training course <sup>+</sup>	✗	✗	✓
Typical duration*	1 day	4 days	6 days

+ Bespoke course for up to 4 people. The course durations are:

- CE Clearswift SECURE Email Gateway: 2 days
- CE Clearswift SECURE Web Gateway: 1 day

\* Durations are based upon a typical customer policy. More complex policies and environments may require longer engagements. Clearswift will conduct a review of your existing policy prior to issuing you with a formal quote for the migration service.

Clearswift reserves the right to change the contents and pricing of the Policy Migration Packages at any time.

"The Clearswift team provided excellent implementation and product support... They took time to understand our needs and the system we desired to create. Our project was considered by all to be a resounding success."

Joy Harvey,

IT Business, Androscoffin Bank, USA

#### UK - International HQ

Clearswift Ltd  
1310 Waterside  
Arlington Business Park  
Theale  
Reading, RG7 4SA  
UK

Tel: +44 (0) 118 903 8903  
Sales: +44 (0) 118 903 8700  
Technical Support: +44 (0) 118 903 8200  
Email: info@clearswift.com

#### Australia

Clearswift (Asia/Pacific) Pty Ltd  
Level 17 Regus  
Coca Cola Place  
40 Mount Street  
North Sydney NSW 2060  
AUSTRALIA

Tel: +61 2 9424 1200  
Technical Support: +61 2 9424 1210  
Email: info@clearswift.com.au

#### Germany

Clearswift GmbH  
Im Mediapark 8  
D-50670 Cologne  
GERMANY

Tel: +49 (0) 221 8282 9888  
Technical Support: +49 (0)800 1800556  
Email: info@clearswift.de

#### Japan

Clearswift K.K.  
Shinjuku Park Tower N30th Floor  
3-7-1 Nishi-Shinjuku  
Tokyo 163-1030  
JAPAN

Tel: +81 (3)5326 3470  
Technical Support: 0800 100 0006  
Email: info.jp@clearswift.com

#### United States

Clearswift Corporation  
309 Fellowship Road  
Suite 200  
Mount Laurel, NJ 08054  
UNITED STATES

Tel: +1 856-359-2360  
Technical Support: +1 856 359 2170  
Email: info@us.clearswift.com