

## Training

### Clearswift Professional Services

#### Certified Clearswift Engineer (CCE) Training

At Clearswift, we provide worldwide training for users, administrators, engineers and consultants working with Clearswift solutions. The training courses we offer have been designed to ensure that you get the maximum value from your investment in Clearswift solutions.

#### CCE Clearswift SECURE Email Gateway

##### Duration

1 day

##### Course Outline

This instructor-led, classroom based course will introduce you to the administration and management of the Clearswift SECURE Email Gateway. You will learn how messages are processed, how to configure policy, backup, recover, troubleshoot and support a Gateway deployment.

##### Target Audience

This course is designed for anyone who is responsible for managing and supporting a content security solution for SMTP-based email, using the Clearswift SECURE Email Gateway.

##### Course Pre-Requisites

- TCP/IP Networking
- SMTP-based messaging systems

##### Course Content

- Module 1 – Introduction
- Module 2 – Message Flow
- Module 3 – Updates
- Module 4 – Backup, Failover and Recovery
- Module 5 – Policy and Message Management
- Module 6 – Troubleshooting and Support

##### Certification

This course will prepare you for the Certified Clearswift Engineer (CCE) exam.

##### Further Information

###### For further information:

- Email: [training@clearswift.com](mailto:training@clearswift.com)
- Go to: <http://www.clearswift.com/support>

*"The course was very informative. Contained everything that you could possibly want to know about the product and was very enjoyable, something I find many training courses are not."*

**Lewis Hardwick**

##### UK - International HQ

Clearswift Ltd  
1310 Waterside  
Arlington Business Park  
Theale  
Reading, RG7 4SA  
UK

Tel: +44 (0) 118 903 8903  
Sales: +44 (0) 118 903 8700  
Technical Support: +44 (0) 118 903 8200  
Email: [info@clearswift.com](mailto:info@clearswift.com)

##### Australia

Clearswift (Asia/Pacific) Pty Ltd  
5th Floor  
165 Walker Street  
North Sydney  
New South Wales, 2060  
AUSTRALIA

Tel: +61 2 9424 1200  
Technical Support: +61 2 9424 1210  
Email: [info@clearswift.com.au](mailto:info@clearswift.com.au)

##### Germany

Clearswift GmbH  
Landsberger Straße 302  
D-80 687 Munich  
GERMANY

Tel: +49 (0)89 904 05 206  
Technical Support: +49 (0)800 1800556  
Email: [info@clearswift.de](mailto:info@clearswift.de)

##### Japan

Clearswift K.K  
Shinjuku Park Tower N30th Floor  
3-7-1 Nishi-Shinjuku  
Tokyo 163-1030  
JAPAN

Tel: +81 (3)5326 3470  
Technical Support: 0800 100 0006  
Email: [info.jp@clearswift.com](mailto:info.jp@clearswift.com)

##### United States

Clearswift Corporation  
309 Fellowship Road  
Suite 200  
Mount Laurel, NJ 08054  
UNITED STATES

Tel: +1 856-359-2360  
Technical Support: +1 856 359 2170  
Email: [info@us.clearswift.com](mailto:info@us.clearswift.com)

## Training

### Clearswift Professional Services

#### CCE Clearswift SECURE Web Gateway

##### Duration

1 day

##### Course Outline

This instructor-led, classroom based course will introduce you to the administration and management of the Clearswift SECURE Web Gateway. You will learn how URL requests are processed, how to configure policy, backup, recover, troubleshoot and support a Gateway deployment.

##### Target Audience

This course is designed for anyone who is responsible for managing and supporting a content security solution for Web, using the Clearswift SECURE Web Gateway.

##### Course Pre-Requisites

- TCP/IP networking
- HTTP

##### Course Content

- Module 1 – Introduction
- Module 2 – Architecture
- Module 3 – Updates
- Module 4 – Backup, Recovery and Failover
- Module 5 – Policy Management
- Module 6 – Troubleshooting and Support

##### Certification

This course will prepare you for the Certified Clearswift Engineer (CCE) exam.

##### Further Information

###### For further information:

- Email: [training@clearswift.com](mailto:training@clearswift.com)
- Go to: <http://www.clearswift.com/support>

*"The course was very informative. Contained everything that you could possibly want to know about the product and was very enjoyable, something I find many training courses are not."*

**Lewis Hardwick**

##### UK - International HQ

Clearswift Ltd  
1310 Waterside  
Arlington Business Park  
Theale  
Reading, RG7 4SA  
UK

Tel: +44 (0) 118 903 8903  
Sales: +44 (0) 118 903 8700  
Technical Support: +44 (0) 118 903 8200  
Email: [info@clearswift.com](mailto:info@clearswift.com)

##### Australia

Clearswift (Asia/Pacific) Pty Ltd  
5th Floor  
165 Walker Street  
North Sydney  
New South Wales, 2060  
AUSTRALIA

Tel: +61 2 9424 1200  
Technical Support: +61 2 9424 1210  
Email: [info@clearswift.com.au](mailto:info@clearswift.com.au)

##### Germany

Clearswift GmbH  
Landsberger Straße 302  
D-80 687 Munich  
GERMANY

Tel: +49 (0)89 904 05 206  
Technical Support: +49 (0)800 1800556  
Email: [info@clearswift.de](mailto:info@clearswift.de)

##### Japan

Clearswift K.K.  
Shinjuku Park Tower N30th Floor  
3-7-1 Nishi-Shinjuku  
Tokyo 163-1030  
JAPAN

Tel: +81 (3)5326 3470  
Technical Support: 0800 100 0006  
Email: [info.jp@clearswift.com](mailto:info.jp@clearswift.com)

##### United States

Clearswift Corporation  
309 Fellowship Road  
Suite 200  
Mount Laurel, NJ 08054  
UNITED STATES

Tel: +1 856-359-2360  
Technical Support: +1 856 359 2170  
Email: [info@us.clearswift.com](mailto:info@us.clearswift.com)

## Training

### Clearswift Professional Services

#### CCE MIMESweeper for SMTP Level 1

##### Duration

3 days

##### Course Outline

This instructor-led course will introduce you to the architecture and features of MIMESweeper for SMTP. You will have the opportunity to install, deploy and manage the system.

##### Target Audience

This course is designed for anyone who is responsible for installing and deploying a content security solution for SMTP-based email.

##### Course Pre-Requisites

- TCP/IP networking
- SMTP-based messaging systems

##### Course Content

- **UNIT 1 – Introduction**
  - Internet Messaging Principles
  - Messaging and Perimeter Security
  - MIMESweeper Messaging Functional Overview
  - Information Gathering
- **UNIT 2 – Deploying MIMESweeper for SMTP**
  - MIMESweeper for SMTP Overview
  - Installation
  - Initial Policy
  - Refining Policy
  - Hygiene Policies
  - Content Security Policies
  - Data Leakage Prevention Policies
  - Scenario Reference
- **UNIT 3 – Managing MIMESweeper for SMTP**
  - System Management
  - Message Management
  - Personal Message Management and Message Tracking
  - Report Management
  - User Management
  - System Maintenance

##### Certification

This course will prepare you for the Certified Clearswift Engineer (CCE) exam.

##### Further Information

###### For further information:

- Email: [training@clearswift.com](mailto:training@clearswift.com)
- Go to: <http://www.clearswift.com/support>

*"The course was very informative. Contained everything that you could possibly want to know about the product and was very enjoyable, something I find many training courses are not."*

**Lewis Hardwick**

##### UK - International HQ

Clearswift Ltd  
1310 Waterside  
Arlington Business Park  
Theale  
Reading, RG7 4SA  
UK

Tel: +44 (0) 118 903 8903  
Sales: +44 (0) 118 903 8700  
Technical Support: +44 (0) 118 903 8200  
Email: [info@clearswift.com](mailto:info@clearswift.com)

##### Australia

Clearswift (Asia/Pacific) Pty Ltd  
5th Floor  
165 Walker Street  
North Sydney  
New South Wales, 2060  
AUSTRALIA

Tel: +61 2 9424 1200  
Technical Support: +61 2 9424 1210  
Email: [info@clearswift.com.au](mailto:info@clearswift.com.au)

##### Germany

Clearswift GmbH  
Landsberger Straße 302  
D-80 687 Munich  
GERMANY

Tel: +49 (0)89 904 05 206  
Technical Support: +49 (0)800 1800556  
Email: [info@clearswift.de](mailto:info@clearswift.de)

##### Japan

Clearswift K.K.  
Shinjuku Park Tower N30th Floor  
3-7-1 Nishi-Shinjuku  
Tokyo 163-1030  
JAPAN

Tel: +81 (3)5326 3470  
Technical Support: 0800 100 0006  
Email: [info.jp@clearswift.com](mailto:info.jp@clearswift.com)

##### United States

Clearswift Corporation  
309 Fellowship Road  
Suite 200  
Mount Laurel, NJ 08054  
UNITED STATES

Tel: +1 856-359-2360  
Technical Support: +1 856 359 2170  
Email: [info@us.clearswift.com](mailto:info@us.clearswift.com)

## Training

### Clearswift Professional Services

#### CCE MIMESweeper for SMTP Level 2

##### Duration

2 days

##### Course Outline

This instructor-led course will enable you to configure MIMESweeper for SMTP, troubleshoot problems and deploy the Edge Server.

##### Target Audience

This course is designed for anyone who is responsible for managing a multi-host deployment of the product, configuring and troubleshooting the system and deploying the Edge Server.

##### Course Pre-Requisites

- CCE MIMESweeper for SMTP Level 1
- TCP/IP networking
- SMTP-based messaging systems

##### Course Content

- **UNIT 4 – Configuring MIMESweeper for SMTP**
  - Clustered Deployment
  - Relay Operation and Protection
  - Policy and Message Metadata Management
  - Audit Metadata Management
  - Tracking Metadata Management
- **UNIT 5 – Deploying Edge Server**
  - Edge Server Overview
  - Installation
  - Policy Management
  - Message Management
  - Report Management
  - System Management

##### Certification

This course will prepare you for the Certified Clearswift Engineer (CCE) exam.

##### Further Information

###### For further information:

- Email: [training@clearswift.com](mailto:training@clearswift.com)
- Go to: <http://www.clearswift.com/support>

*"The course was very informative. Contained everything that you could possibly want to know about the product and was very enjoyable, something I find many training courses are not."*

**Lewis Hardwick**

##### UK - International HQ

Clearswift Ltd  
1310 Waterside  
Arlington Business Park  
Theale  
Reading, RG7 4SA  
UK

Tel: +44 (0) 118 903 8903  
Sales: +44 (0) 118 903 8700  
Technical Support: +44 (0) 118 903 8200  
Email: [info@clearswift.com](mailto:info@clearswift.com)

##### Australia

Clearswift (Asia/Pacific) Pty Ltd  
5th Floor  
165 Walker Street  
North Sydney  
New South Wales, 2060  
AUSTRALIA

Tel: +61 2 9424 1200  
Technical Support: +61 2 9424 1210  
Email: [info@clearswift.com.au](mailto:info@clearswift.com.au)

##### Germany

Clearswift GmbH  
Landsberger Straße 302  
D-80 687 Munich  
GERMANY

Tel: +49 (0)89 904 05 206  
Technical Support: +49 (0)800 1800556  
Email: [info@clearswift.de](mailto:info@clearswift.de)

##### Japan

Clearswift K.K.  
Shinjuku Park Tower N30th Floor  
3-7-1 Nishi-Shinjuku  
Tokyo 163-1030  
JAPAN

Tel: +81 (3)5326 3470  
Technical Support: 0800 100 0006  
Email: [info.jp@clearswift.com](mailto:info.jp@clearswift.com)

##### United States

Clearswift Corporation  
309 Fellowship Road  
Suite 200  
Mount Laurel, NJ 08054  
UNITED STATES

Tel: +1 856-359-2360  
Technical Support: +1 856 359 2170  
Email: [info@us.clearswift.com](mailto:info@us.clearswift.com)