

Email Appliance External Connections

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The 2.8 Email appliances connect to other machines over a number of different ports and protocols for different parts of the product. Previous releases of product accessed different sets of servers and you should reference the prior documents.

These are summarized in the following table

Description	Protocol	Port	Hostname/URL	Current IP Address
Appliance online help	TCP	443	apphelp.clearswift.com	213.146.158.147
Product Updates	TCP	80	Applianceupdate.clearswift.com	213.146.158.142 195.171.181.23
License Key Validation	TCP	443	Applianceupdate.clearswift.com	213.146.158.142 195.171.181.23
Kaspersky AV updates	TCP	80	kav-update.clearswift.net	213.146.158.144 195.171.181.19
TRUSTmanager stats collection	TCP	443	Applianceupdate.clearswift.com	213.146.158.142 195.171.181.23
Managed List Downloads	TCP	443	Applianceupdate.clearswift.com	213.146.158.142 195.171.181.23
TRUSTmanager host checking	UDP	8007	Trustmanager- <region>.clearswift.com	213.146.158.139 195.171.181.22
Spam Signatures download	TCP	80	Spamupdate- appliance.clearswift.com	210.254.100.170 195.171.181.22 195.224.150.68
Patch downloads	TCP	80	app-patches.clearswift.net	72.21.192.0 - 72.21.223.255 207.171.160.0 - 207.171.191.255
Peer communications between hosts	TCP	443		
Greylisting synchronisation between peers	UDP	19200		

Where <region> is either EMEA, APAC or US

Where possible you should avoid using IP addresses in firewall settings and use Hostnames/URL as they may change at short notice..